

Southmead Community Plan



"a better future for Southmead"
2015-2025

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About Southmead

Southmead is a housing estate in North Bristol where 11,956 people live (2011 Census). Southmead is a great place. There is a strong sense of community spirit, lots of community activity and lots of optimism for the future.

A Community Plan for Southmead

Residents and workers came together to shape a plan for the area in order to:

- *Increase the likelihood of Southmead receiving financial investment*
- *Support community groups and residents to work together*
- *Influence decisions that will have an impact on Southmead.*

A Vision for Southmead

Our vision is that Southmead is known as a great place for everyone to live, a strong community where residents work together, inspire each other and people of all ages have the skills and confidence to achieve their full potential.

What has happened so far?

Work on the Community Plan began in 2012 and has included:

- The Southmead Survey:** Residents and partners worked together to create a survey. Residents were trained in community research. From November 2013, residents door-knocked the entire estate, sometimes returning up to 3 times, collecting resident views across a broad range of issues including parks, housing and youth activities. We asked people what is good about Southmead and what could be improved in the future. 875 surveys have been completed. We have analysed the results so that we know people's views and we have also interrogated the data to make sure we hear the views of specific groups (e.g. young people, older people, disabled people, LGBT groups).

- ii. **Community Planning Day:** During the summer of 2014 we held a community planning day with around 150 people attending including residents, workers, politicians and businesses. During the day we used the results of the survey to discuss and debate actions to address resident needs and requests, as a result nine themes emerged.
- iii. **Ongoing Consultation:** We have held a number of focus groups and one off meetings to discuss issues and areas for improvement and developed actions for the nine themes. We held an event in November of 2014 to check in with residents that we were on the right track.
- iv. **Launch Event:** The Plan will be launched on the 5th March 2015. Due to the work the community put into the Plan Southmead has already attracted an award of significant funding. Delivery of the plan has already begun.



What does the plan include?

The plan has 9 themes which are set out in 9 chapters:

1. Young People, Children & Families
2. Older People
3. Strengthening the Community – Inclusion, involvement and communication
4. Health and Wellbeing
5. Employment, Training and Enterprise
6. Housing, Planning, Parks and Green Spaces
7. Community Buildings and Facilities
8. Traffic and Transport
9. Crime and Community Safety

Within each chapter there is a summary of what works well and what needs to be improved. There is then a set of actions with an indication of who will lead the action, where the resources will come from, what the outcome will be and how we will know when it has been achieved.

What will happen next?

In late 2014 a resident meeting was held at which it was agreed that **Southmead Development Trust (SDT)** would continue to co-ordinate and oversee the Community Plan and would pursue funding to deliver elements of the plan if required. To ensure ongoing resident and partner involvement, and an open and accountable structure, it was decided that a **Community Plan Action Group (CPAG)** would be set up to ensure that the actions in the plan are monitored and delivered and that service providers are held to account. Progress on the plan will be reported annually at the SDT annual general meeting (AGM).

How can you get involved?

Whether you are a resident, local group, business, city wide or national organisation, we would love you to be involved. To find out how you can contribute to this exciting work please contact Alex Kittow on alexkittow@southmead.org, call 0117 950 3335 or drop in to the Greenway Centre and ask at reception.

1. Young People, Children & Families

Current situation – What is working and what could be improved?

- There are lots of services for children, young people and families but these are not always well advertised.
- There is lots of green space for families to use, such as Badocks Wood and Glencoyne Square.
- Family support groups are valuable but not always sustainable as funding is often short term.
- Good quality advice services are available (from North Bristol Advice Centre and Citizens Advice Bureau) but only twice a week.
- Managing bullying is important and using drama and restorative justice approaches have been effective.
- PCSOs provide valuable support for families.
- High levels of domestic violence impacts on children and young people.
- Increasing need to support parents regarding abuse and aggression from adolescent children.
- Social and health problems - alcohol misuse, mental health issues, money worries and social isolation - impact on family life.
- Cooking and gardening skills could be improved.
- Not enough activities for children and families at weekends.
- Southmead Young Mums Project provides a weekly stay and play group for 16-25year old young mums
- Toddler groups run by local churches
- Local primary schools are good

- There is no local secondary school (apart from Bristol Free School, which only takes 20% from the surrounding area which includes Southmead) - parents feel they have no influence and that there is no focus for secondary education.
- There is no post 16 provision in the area.
- Educational attainment has improved dramatically in recent years in line with Bristol, and is now around the average for the city.
- There is felt to be a lack of engagement between local schools and community groups.
- There are fewer full time students in Southmead – 7.4% compared to 13.5% for Bristol and 9% for England and Wales.
- Hard to find young people who are Not in Employment, Education or Training (NEET) – unclear where some young people go after they leave school. Gang culture beginning to creep into the area.
- Information, advice and guidance (IAG) is not good and parental knowledge about careers options is sometimes limited, especially about new technology sectors.
- More 2 bedroom properties for single parent families.



What Changes Are On The Horizon?

- Southmead Children's Centre is trying to reach out more and is developing a website.
- Initial discussions are taking place about a new support group for grandparents caring for their grandchildren.

- Southmead Youth Centre has been saved and is continuing to be the base for a range of activities and services including new training packages - working with targeted groups, supporting young volunteers, sexual health and relationships.
- The Meeting Rooms are to be used for the Young Mums project

How do residents want it to be?

- Support for grandparents who are caring for their grandchildren.
- Follow up support for families that have been through interventions to reduce the chances of relapse.
- More family activities at weekends, better publicised.
- Youth café.
- Improve the times and age limits of activities to make them more accessible to families, out of work hours and at weekends.
- Improve relationships between local schools and parents and community groups.

Action Plan Young People, Children & Families

Action	Description	Who leads/ supports?	Resources/Funding	Timescales	How will we know it has been achieved?
1.1 Improve the quality and quantity of activities and services available to young people and families	<p>Provide range of activities and social groups to address isolation and promote informal education</p> <p>Improve promotion of activities and access to activities and centres at weekends</p> <p>Improve communication between activity providers</p> <p>Share facilities and resources, encourage multi-agency working.</p> <p>See also 4.7 - 4.11 and 9.11</p>	<p>The Mead</p> <p>Church groups</p> <p>BCC Sports Development</p> <p>SDT</p> <p>BYL</p> <p>LPW</p> <p>Southmead Young Mums Project SYMP</p>	<p>Community Church</p> <p>St Stephen's Church</p> <p>Southmead Youth Centre</p> <p>Doorstep Sports Club Funding (14-25yrs)</p> <p>Southmead Young Mums/Southmead Community Centre(SCA)</p> <p>The Ranch</p>	On-going	<p>Providers have better knowledge of activities in the area - Mobile App available and a stronger network of providers.</p> <p>Advertising is visible in communal areas.</p> <p>Young people know where the activities are taking place.</p> <p>Young Mums project continues to run and expands with a steering group to include the young mums</p>

Action	Description	Who leads/ supports?	Resources/Funding	Timescales	How will we know it has been achieved?
1.2 Reduce the incidence of domestic violence and unhealthy relationships among young people and families	<p>Improve access to courses on healthy relationships for young people.</p> <p>Improve sustainability of family support groups -source longer term funding.</p> <p>Support for CRUSH programme for young people.</p> <p>Support for parents struggling with adolescents.</p>	<p>Southmead Project</p> <p>Next Links</p> <p>SDT</p> <p>CSV</p>	SCA	On-going	<p>Reduction in incidence of domestic violence.</p> <p>Improvement in family relationships.</p> <p>Improvement in reporting and attending support groups.</p>
1.3 Improve opportunities for young people to have a say in what happens locally	<p>Re-create BS10 Youth Forum and link with city wide youth forums</p> <p>Encourage young people to engage more with community initiatives.</p> <p>Encourage community initiatives to be more young people friendly.</p>	<p>SDT</p> <p>BYL</p> <p>LPW</p> <p>Southmead Young Mums Project</p>	<p>Southmead Youth Centre</p> <p>BYL</p> <p>LPW</p> <p>SCA</p>	On-going	<p>Young people are better engaged in activities and initiatives that they influence.</p> <p>Steering group set up to include young parents</p>

Action	Description	Who leads/ supports?	Resources/Funding	Timescales	How will we know it has been achieved?
1.4 Improve communication between young people and community members and workers	<p>Training courses for professional staff to improve skills in working with young people</p> <p>More volunteer opportunities for young people.</p> <p>Use social media, websites and apps.</p> <p>Produce regularly updated information of local activities.</p>	<p>The Mead</p> <p>Church groups</p> <p>BCC Sports Development</p> <p>SDT</p> <p>BYL</p> <p>LPW</p> <p>Southmead Young Mums Project</p> <p>Police & PCSO's</p>	<p>SCA</p> <p>Southmead Youth Centre</p> <p>Police</p>	On-going	Young people become actively engaged in community events and development.

Action	Description	Who leads/ supports?	Resources/Funding	Timescales	How will we know it has been achieved?
1.5 Address drug and alcohol misuse amongst young people	<p>Raise awareness around social and health impacts in schools.</p> <p>Offer money advice and debt management.</p> <p>Encourage participation in rehabilitation programmes.</p>	<p>Southmead Project</p> <p>SDT</p> <p>Southmead Health Centre</p> <p>Public Health</p> <p>Southmead Young Mums Project</p>	<p>SCA</p> <p>Public Health</p> <p>Southmead Youth Centre</p>	On-going	<p>Increase in uptake to services.</p> <p>Decrease in new incidences.</p> <p>Decrease in A&E admissions.</p>
1.6 Support young parents	<p>Establish Fathers' Groups, Mothers' Groups, Parenting support and Toddler groups.</p> <p>Continue to fund support worker for Southmead Young Mums project</p>	<p>SDT</p> <p>Southmead Children's Centre</p> <p>Church groups</p> <p>Community Groups</p> <p>Southmead young mums project</p>	<p>Churches</p> <p>SCA</p>	On-going	Groups established and parents report feeling more supported and better able to parent.

Action	Description	Who leads/ supports?	Resources/Funding	Timescales	How will we know it has been achieved?
1.7 Target children at late primary and early secondary level to widen their horizons about opportunities	<p>Create groups and clubs to raise skills and aspirations</p> <p>Work with schools to provide 'carry through' support.</p>	<p>Youth Centre</p> <p>LPW</p> <p>Schools</p> <p>BCC</p>	tbc	On-going	<p>Clubs established.</p> <p>Improved outcomes at secondary level.</p> <p>More young people continue to FE, HE and higher apprenticeships.</p>
1.8 Engage young people not currently engaged in extra-curricular activities	<p>Identify young people who do not participate in any activity outside school & offer range of possible activities (not just sport).</p> <p>Improve promotion of activities.</p>	<p>LPW</p> <p>Schools</p> <p>Youth Centre</p> <p>The Mead</p> <p>Church groups</p> <p>BCC Sports Development</p> <p>SDT</p> <p>BYL</p> <p>Southmead Young Mums Project</p>	tbc	On-going	<p>More young people involved in activities.</p> <p>Reduction in the number of NEETs</p> <p>Motivation and aspiration improves.</p>

Action	Description	Who leads/ supports?	Resources/Funding	Timescales	How will we know it has been achieved?
1.9 Improve progression rates for school leavers	<p>Increase numbers of young people continuing to FE, HE or apprenticeships.</p> <p>Improve access for school leavers to employability training and support for job seeking</p> <p>Improve access to careers advice and guidance.</p> <p>Offer 'taster days' as a route to employment.</p>	<p>Schools</p> <p>Learning Partnership West</p> <p>Youth Centre</p> <p>SDT</p>	Statutory	On-going	<p>Increased number of young people enrolling in FE and HE.</p> <p>Reduction in the numbers of NEETs and unemployed 18-24-year-olds.</p>
1.10 Raise levels of awareness and interest in apprenticeships and vocational training	Work with schools and other organisations to raise the profile of vocational education as a destination of choice.	<p>Learning Partnership West</p> <p>Schools</p> <p>LEP</p> <p>Business West</p>	Statutory, LEP	On-going	Increased number of apprenticeships taken up by local residents.

Action	Description	Who leads/ supports?	Resources/Funding	Timescales	How will we know it has been achieved?
1.11 Create a young people's employability & training hub in the Youth Centre	Identify potential partners to deliver targeted advice & training from Youth Centre.	Youth Centre Prince's Trust KTS Learning Partnership West Business West	Tbc	2015	Employment advice and referrals available from Youth Centre.
1.12 Improve links between schools and the community	Ask Executive member for Children and Young People to liaise with schools to create a model for community and school linkage.	Councillors, NP Coordinator School, PTA and Governors	Existing staff resources	March 2015	Active presence at community events by schools.
1.13 Create Families and Schools Together (FAST) programme and FAST friends model in all schools	Communicate benefits of a FAST and FAST friends programme, pilot programmes and monitor impact.	Councillors, NP Coordinator, Save The Children Learning Communities PTA and Governors	Existing staff resources	June 2015	All schools have agreed to adopt the programme, and FAST friends groups have been formed.

Action	Description	Who leads/ supports?	Resources/Funding	Timescales	How will we know it has been achieved?
1.14 Increase number of residents becoming Governors and taking part in PTA	Encourage Southmead residents to consider a role in shaping schools by becoming Governors and PTA members.	BCC Governor development worker/ action plan co-ordinator	BCC Governor development team	December 2015	More local people as Governors.
1.15 Build links between Schools Councils and adult residents	Provide opportunities to influence Southmead developments amongst school children through School Councils.	Councillors, NP Coordinator PTA and Governors		From March 2015	Regular, sustained engagement with schools, young people influencing decisions.
1.16 Develop links between residents and schools through volunteering	Create a programme such as reading buddies and other volunteering programmes.	Schools Churches	Schools Cities of service Churches	From September 2015	More volunteers in schools.

2. Older People

Current situation – What is working and what could be improved?

- 15% of residents of Southmead are over 65 (against 13% Bristol average, 2011 census)
- Lots of local groups for older people but some people do not attend due to age, caring responsibilities, lack of transport and mobility issues.
- Some older people and support organisations don't know what services and activities are available locally.
- In the Community Survey, 7% of people of all ages said they feel lonely, and 23% said they sometimes feel lonely. Need further research to see how loneliness affects older people. The survey implies that over 65's did not appear to be any more isolated or lonely than respondents overall.
- There is little free or subsidised community transport locally for older people
- Some older people live in larger properties - high utility costs and large gardens can be problems. There may not be enough smaller homes locally to down size to.
- Some shops are not very accessible for less mobile people.
- People who have had a fall don't easily access exercise to help prevent further falls
- Concern expressed by residents around possible abuse of older people- financial, physical, emotional – and the lack of understanding amongst some people about dementia
- Sometimes lifestyle clashes between old and younger residents.
- The survey work found some barriers to accessing the views of residents in sheltered accommodation and care homes.
- 52% of survey respondents over 65 don't have access to the internet (compared to 18% for all respondents)

Changes on the Horizon

- Plans for Greystoke Strip Development – older people's views and needs must be included
- More Black and Minority Ethnic (BME) residents moving into Southmead – how many are older?
- Bristol Ageing Better (BAB) Lottery funding to address social isolation – Southmead will be one of the first areas to benefit.
- Cities of Service is developing volunteer programmes.

How do residents want it to be?

- Make sure that all the current services and groups for older people continue to run.
- Provide activities to promote mental stimulation and relaxation e.g. low cost massage, book clubs.
- Provide appropriate support and activities for older Black and Minority Ethnic (BME) people.
- More support with home and personal safety.
- Improve transport with a shuttle bus between homes, services and shops.
- Develop a programme where older volunteers support other older people to access groups.
- Improved community access for people who are less mobile including to shops, community buildings and parks.



- Bristol Ageing Better (BAB) consultations with older people in BS10 found that older people thought that people with mental and physical health problems and those living alone needed help most, and that tackling isolation is best done by having more social activities, improving transport, having more information about social clubs and activities and by developing befriending opportunities.

Action Plan Older People

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
2.1 Improve older people's ability to access services and activities.	<p>Link with Bristol Ageing Better (BAB) Community Navigators, Social Prescribing and Community Development.</p> <p>Produce regularly updated booklet of local activities for over 55s.</p> <p>Research transport needs and solutions.</p>	<p>Age UK Bristol</p> <p>Local community and faith groups</p> <p>Public Health</p> <p>Link Age</p> <p>Cities of Service</p>	Big Lottery	2014 - 2018	<p>Improved community transport is regularly used by older people.</p> <p>Older people access more services.</p> <p>All new developments are welcoming and accessible for older people. Improvements make public and green spaces more accessible.</p>

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
2.2 Make contact with people who are isolated and not accessing services and activities	<p>BAB GP case finding - scanning of patient lists to identify those 85+, bereaved, housebound.</p> <p>Identify needs of other groups of older people who are more at risk of being isolated: BME people, lesbian, gay and bisexual people.</p> <p>Develop a programme of work to connect older people – find what has worked well elsewhere.</p>	<p>Age UK Bristol</p> <p>CCG</p> <p>Local GP Practices</p> <p>Public Health</p>	Big Lottery	2014-2019	<p>Older people in Southmead access more local activities and services.</p> <p>Older people report feeling less isolated.</p>

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
2.3 Improve community links and support for people in sheltered housing and care homes	<p>Meet with St Monica's to explore development opportunities at Westbury Fields, linking with BAB</p> <p>Deliver Age UK's Asset based philosophy – programme of training to bring about culture change in statutory and voluntary sector staff working with older people.</p>	<p>Age UK</p> <p>St Monica's</p> <p>Public Health</p>	Big Lottery	2014-15	Older people in sheltered homes and care homes are well connected into the community.

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
2.4 Explore what is needed to make an Age Friendly Southmead	<p>Older people identify what would make Southmead an ideal community to grow old in.</p> <p>Could be part of an arts/media project - connect with Southmead Hospital Arts Manager.</p> <p>Intergenerational projects in local schools.</p>	<p>Public Health WISH</p> <p>Southmead Hospital</p>	Tbc	2015-16	<p>Older people are engaged in creative and inspirational projects</p> <p>Changes in the local environment and street scene are informed by their ideas and needs.</p>

3. Communication and Community Involvement, Equalities, Strong Communities

Current situation – What is working and what could be improved?

- 79% of residents are satisfied with Southmead (Bristol average 84%, Quality of Life 2013). Southmead Survey records 40% rating Southmead as a good place to live, 52% as average and 8% as poor.
- Southmead is changing – since 2001 the BME population has increased from 6% to 16% (now the same as the Bristol average). Polish is the most spoken second language in Southmead.
- Higher proportion of children 0-15 years (23.1% against Bristol average of 18.49%) and older people over 65 years than the Bristol average.
- Fewer people (58%) feel they belong to the neighbourhood than the Bristol average (64%) (Quality of Life 2013).
- A higher proportion of Southmead residents (11.8%) report feeling discriminated against because of ethnicity/race than the Bristol ward average (3.5%).
- A higher proportion of Southmead residents (4.2%) report feeling discriminated against because of disability than the Bristol ward average (3%). The survey found that 69% of black respondents felt that levels of antisocial behaviour were a problem (40% survey average) and 60% of black respondents thought that racial incidents were a problem in the neighbourhood compared to 15% survey average.
- LGBT respondents were more likely to feel isolated or lonely with 9% saying “Yes” and 45% saying “Sometimes”. Only 18% of LGBT respondents said that they relaxed by spending time outside (though the sample size was small).
- Some partnership working between agencies is good, some could be better.
- Some residents report a lack of goodwill and little contact with neighbours.
- Newly arrived people find it hard to know what’s going on.

- Poor access to information - word of mouth is main method of communication and digital communication (internet and social media) is under-used and under-resourced.
- The local newsletter called The Mead is very valued (59% of respondents said this was where they found out what was going on in Southmead)
- Young People were most likely to find out about what is going on in Southmead through school **66%** (**19%** survey average) or Facebook **55%** (**17%** survey average).
- The voices of residents from all communities in Southmead are not being heard and do not influence decisions.
- Volunteering rates are about average for Bristol.



What changes are on the horizon?

- Cities of Service which will support new ways of engaging people to get into volunteering.
- The Southmead Community Plan will inform the new Henbury and Southmead Neighbourhood Partnership three-year plan 2015-2018 – Southmead voices have been heard
- Newer communities of people are likely to choose Southmead as a place to live especially with access to employment in Southmead Hospital and South Gloucestershire developments.
- Opportunities to improve the quality and shape of community spaces in Southmead and link with Council programmes to modernise library services.

- The Boundary Commission review of the ward boundaries in Bristol may alter Southmead boundaries to exclude some communities who have participated in the Community Survey and include others who have not.
- Bristol 2015 Green Capital creates an opportunity to raise issues of sustainability and environmental impact for long-term improvements linked to the Community Plan.

How do residents want it to be?

- Community and schools to be working together to achieve shared goals.
- Organisations working better together.
- Activities to strengthen the sense of community for all.
- Specific welcome information for new residents.
- A communication plan including digital and traditional methods - better spread of information about events and activities for all ages.
- Build on the outreach achieved by the Southmead Survey to improve the involvement of all residents in Southmead life, especially less-represented residents.
- The Mead community newsletter to be produced a minimum of four times per year.

Action Plan Communication & Community Involvement, Equalities, Strong Communities

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
3.1 Identify and engage organisations in the Community Plan delivery	<p>Identify all organisations and business that can contribute to the Community Plan and put them on a database made public via Southmead.net.</p> <p>Increase capacity of community organisations to enable delivery of Community Plan</p> <p>Engage them in Community Plan delivery and communicate progress regularly.</p>	<p>Southmead Community Plan Action Group</p> <p>SDT</p>	Action Group time and technical support	January 2015 -2025	<p>Updated database.</p> <p>More organisations delivering Community Plan actions.</p>

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
3.2 Reinstate Southmead Voluntary and Community Sector (VCS) networking events	Regular network meetings to support fundraising, resource and information sharing, skills development and co-ordination of projects. Link to new Community Buildings Network.	Community Worker	Meeting venues and funding for activities	May 2015	Network attended by wide range of organisations.
3.3 Hold events in parks, streets, open spaces and schools that bring people from different cultures together	<p>A programme of cross-cultural events happens each year to bring people together through sharing food, culture, dance, music and sports.</p> <p>Hold a 'Kindness' week where people log acts of kindness they have done or had done to them.</p> <p>Support residents to develop skills in organising and running events safely.</p>	<p>Schools</p> <p>Voluntary groups BCC Neighbourhood Management</p>	Small grants	Summer 2015 -2018	Expanding programme of inclusive events with increase in resident participation.

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
3.4 Increase pride in Southmead by creating Community Awards	Invite community to nominate residents and organisations for range of award categories and hold high-profile annual event to celebrate contributions to improving life in Southmead.	BCC Neighbourhood Management	BCC Neighbourhood Management staff resources plus small grants	Summer 2015 – 2018	Annual events. Improved community pride
3.5 Southmead Festival better reflects different communities	Increase the range of groups participating in Southmead Festival showcasing culturally specific products and food.	SDT Voluntary groups	Grant funding for Festival Festival volunteers	Summer 2015 onwards	Annual evaluation of Festival More diverse community stalls.

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
3.6 Make new residents feel welcome and help them get to know their neighbours.	<p>Produce “Welcome to Southmead” pack for new residents with information about facilities and services in different languages.</p> <p>Hold annual ‘Welcome to Southmead’ event</p> <p>Recruit and train Welcome volunteers - link with ‘FAST Friends’ Groups</p>	<p>Residents</p> <p>NP staff</p> <p>SDT</p> <p>BCC Housing, housing associations</p> <p>SCA</p> <p>Southmead churches</p>	<p>Wellbeing Grant from NP</p> <p>Small grants</p>	Autumn 2015 and annually	<p>Pack produced, distributed to housing bodies and available in community venues.</p> <p>A well-attended welcome event is held.</p> <p>Welcome volunteers recruited and trained.</p>
3.7 Increase links to Southmead churches and other faith groups	Faith organisations are important for newly-arrived communities and already contribute to welcoming and supporting new residents.	BCC Neighbourhood Management Southmead Churches	Staffing and time resource	March 2015	Faith groups engaged in welcome activities.

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
3.8 Secure future of SCART - central 'one-stop-shop' service	Advice/signposting model already established but needs more secure footing to be able to open more often.	WISH Community Worker	Additional funding, aligned with community buildings development	Autumn 2015 -2017	Increased opening of service secured, improved premises.
3.9 Create communication and engagement programme	Design a strategy to communicate with and engage all sections of community using a range of methods – digital, print, radio, TV; mobile phones, noticeboards and word of mouth.	Mead newsletter group Southmead radio	Grant funding	May - June 2015	Programme and key elements in place and being used.
3.10 Increase access to affordable WIFI and computers for residents	Explore options to enable all households to access free or low cost Wi-Fi internet access. If feasible implement project. Explore sources of low-cost computers/ digital devices.	NP Manager BCC staff	Tbc	Spring 2017	Feasibility report produced - if possible free access achieved. Low cost/free computers sourced and supplied.

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
3.11 Develop the mead.net site as 'hub site' to link up Southmead information	Build the mead.net site into up-to-date digital gateway with social media links and diary of events, using minority languages.	Southmead media company	Small grants	May -June 2015	Updated site, increasing number of hits and high levels of awareness.
3.12 Create a 'Southmead info' app.	App linked to Southmead.net created and available including in Polish.	Southmead media company	Small grants	May - June 2015	App advertised and available to download.
3.13 Internet cafes/ outlets developed and advertised	Network of free internet access locations researched and publicised in Southmead.	Southmead media company	Small grants	December 2016	Identified outlets established and advertised.
3.14 Increase communication through Southmead radio and TV	Organise consistent use of Southmead community radio and Made In Bristol TV channel to communicate within Southmead and about Southmead to other Bristol communities.	Southmead media company	Tbc	From Sept 2015 – 2018'	Regular articles appear.

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
3.15 Secure and improve The Mead newsletter.	Create development plan and secure funds for 4-6 editions a year. Increase contributors and develop content to reflect all sections of Southmead community. Work with other community newsletters in Bristol	Mead Group	Small grants	Dec 2015	4-6 Mead editions a year with more content, more volunteers and contributors.
3.16 Develop a community activities database.	Database created so that local people can be notified about events by e-mail, SMS texting and telephone to residents.	Community worker	Tbc	Summer 2015	Database established and people report that it is a beneficial to improve promotion and awareness of events.
3.17 Install public noticeboards at key sites	Identify funding and responsible organisation/s to install and maintain up to 6 public notice boards at key locations with high footfall to serve all areas of Southmead.	BCC	Quartet NP Wellbeing	April/May 2015	Noticeboards in place with clear process for including notices.

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
3.18 Install maps with key community resources identified	Similar to 'legible Bristol' maps in centre of Bristol, have maps of Southmead in key locations with main community/statutory services identified – could position next to noticeboards or on back of noticeboards.	BCC		Dec 2015	Maps in place.
3.19 Information brochure printed and distributed for older people	Production of annual/regular updated paper brochure of activities for older people – widely distributed and linked to publicity in Mead and noticeboards.	Bristol Ageing Better Long Live Southmead Over-50s Forum	Bristol Ageing Better grant	Annually – late spring each year	Annual re-issue achieved.
3.20 Information stall at Arnside shops developed.	Pilot monthly information stall at Arneside shops.	Henbury and Southmead NP volunteers	NP grant	From summer 2015	Evaluation after 6 months trial.

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
3.21 Deliver free or low-cost computer training	Provide training to Southmead residents to increase confidence, skills and knowledge in using computers/IT/digital media	Over-50s Forum BCC Learning Communities Team	Learning Community funding	From September 2015 – 2018	Training programme in place, people attend and complete courses
3.22 Evaluate effectiveness of communication methods for different sections of the community	Over the process of the Community Survey and Plan, evaluate outreach and communication to improve future communication.	Southmead Community Plan Action Group		January 2015 for Community Plan launch	Research completed.
3.23 Ensure group for Community Plan delivery has diverse members.	Community Plan launch includes proposals for the Delivery Group with membership reflecting diverse sections of the community.	Southmead Community Plan Action Group	Staff planning time	Nov 2014 – January 2015	Model approved and implemented early 2015.
3.24 Ensure Community Plan news and diary of events is regularly communicated.	Regular updates and opportunities communicated in Southmead.net and the Mead.	Southmead Community Plan Action Group		May -June 2015	Community Plan information is disseminated.

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
3.25 Community Plan engagement programme developed	Community Plan delivery group develops a Community Plan engagement and communication programme with targets.	Southmead Community Plan Action Group		May -June 2015	Plan in place, monitored and reported to community.

4. Health and Wellbeing

Current situation – What is working and what could be improved?

Overall

- In the Southmead Survey, residents identified the main factors affecting their health as being drug misuse (48%); money worries (46%); alcohol misuse (42%); and smoking (42%).
- In the Southmead Survey, the top three factors with a positive effect on health were access to health services; parks and green spaces; and good sports and exercise facilities.
- Emergency admissions for all causes, coronary heart disease, strokes, heart attacks and COPD (chronic obstructive pulmonary disease) are all significantly higher in Southmead than the England average, as are hospital stays for self-harm and alcohol related harm.
- 21.6% of people in Southmead have a limiting long term illness or disability (England average is 17.6%).
- Of the disabled residents who completed the Southmead Survey 37% felt that activities for disabled people were poor. 37% (18%) of respondents didn't access the internet. People who considered themselves disabled were more likely to feel isolated or lonely with 20% saying "Yes" and 33% saying "Sometimes".
- Polish residents were more likely to say that they felt isolated and black residents were no more likely to say that they felt isolated than the survey average.
- On the indices of multiple deprivation, two of Southmead's Lower Super Output areas fall within the most deprived 10% of all LSOAs in England.
- Southmead has the lowest life expectancy in Bristol, meaning that a resident of Southmead is likely to die 9.4yrs earlier than a resident of Henleaze, a neighbouring ward. (NHS Bristol 2012)

Healthy Eating

- Though there is good access to fresh food and vegetables, more knowledge about healthy eating, cooking skills and affordability is needed. There is also a well-used local food bank for people in desperate need.
- Obesity is significantly above the average for reception aged children and has increased in adults (33% of Southmead residents, Quality of Life Survey).

Drugs and Alcohol

- Public Health research in 2012 found that there is a drinking culture - cheap ciders and strong lagers are popular and widely available locally.
- Public Health England statistics show that hospital stays for alcohol related harm are significantly worse than the England average but that binge drinking is not a major issue.
- Residents report groups of drug users around Arnside and open smoking of cannabis.
- There is no open/direct access drug or alcohol service in Southmead.

Smoking

- 28% of people live in a household with a smoker, compared to a Bristol average of 21% (Quality of Life Report 2013)
- 62% of young people (survey average of 42%) said smoking was the thing that affected peoples health in Southmead most negatively.
- Over 20% of mothers are smokers at the time of delivery (Bristol average 11%). Smoking during pregnancy increases the risk of miscarriage, premature birth, still birth, low birth weight and sudden unexpected death in infancy.



- There is a high rate of smoking related deaths.

Domestic Violence

- Bristol City Council Quality of Life (QoL) survey (2013) indicates that 79% of all residents (citywide) agree that tackling violence against women and children should be a priority. Recorded incidents of domestic abuse are high, with 106 incidents reported to the police in a three month period. 14% of residents said that domestic violence is a problem in the neighbourhood.

Mental Health

- At the Southmead Festival consultation 2014, residents chose mental health as the top health priority to address.
- An average of 10% of patients registered with either of the two Southmead GP practices are registered with depression (Bristol average is 6.8%)
- 7% of residents who responded in the Southmead Survey said they felt lonely or isolated and 23% said they did sometimes.
- When asked how they relax, residents described enjoying a range of activities – particularly reading, socialising and creative activities.
- The Southmead Survey found that the main barriers to accessing groups and activities were working long hours or shift work; lack of information or lack of confidence; caring responsibilities; venues are not attractive; older people had limited mobility and no transport.

What changes are on the horizon?

- The Recovery Bristol Partnership led by Avon and Wiltshire Mental Health Partnership (AWP) will be running an out-patient service from the Greenway Centre.
- As part of the new Bristol mental health services, the Community Access Support Service will be delivered from the Greenway Centre to help people build relationships and provide training, support and guidance to community, religious and social groups to increase mental health awareness, address stigma and help their members get support with mental health issues.
- There will be a new project - Smokefree Southmead –which will employ residents to talk to people about their reasons to quit and refer them to their most convenient quit smoking service.
- Personal health budgets.
- Healthy Living Centre model for Southmead.

- Clinical Commissioning Group (CCG) Self Care strategy implementation.
- Public Health is developing a new alcohol strategy.
- Identification and Brief Advice for alcohol misuse to be introduced into pharmacies.

How do residents want it to be?

Health Services

Residents think that local health services are good but would like: physiotherapy for disabled and elderly people; faster access to GP appointments; after hours GP appointments for working people; mental health support; arthritis support; exercise for self-help; chiropody for diabetics; more young people friendly sexual health services; and drop-in clinics for health checks.

Improving their wellbeing

Residents felt they could improve their wellbeing by having: better information on what is available; more joined up services for health and wellbeing; affordable healthy food; flexible weight management help; more sports and activities for children; help with money and debt; more support for single parents; more social activities for older people; help for isolation and loneliness; and prescription drug withdrawal support.

Action Plan Health and Wellbeing

Action	Description	Who leads, who else?	Resources/ funding	Timescales	How will we know it has been achieved?
Smoking					
4.1 Train more workers as Quit Smoking Advisors	Identify existing workers to train as Quit Smoking advisors. Establish if there is a need for advisors in schools for parents.	Public Health	Public Health	2015	Service is more widely available, more advisors offering advice on various days and times.
4.2 Train workers and volunteers in brief intervention regarding smoking	Identify existing workers and volunteers & provide 20 minute brief intervention training so workers know how to raise awareness of quit smoking services.	Public Health	Public Health	2015	More workers/volunteer attend brief intervention training.
4.3 Join up with partners at events to promote quit smoking services	Smokefree Southmead could attend Pennywise and Alive and Kicking groups to promote services.	Public Health	Public Health	2015	Events arranged.
4.4 Review the effectiveness of Southmead quit smoking services	Support for existing advisors and review of consistency of service and how quits are logged.	Public Health	Public Health	2015	Review is written up and recommendations implemented.
4.5 Quit Smoking Southmead advertising campaign	A one year long local quit smoking campaign 'One reason, what's yours?' rolled out at the beginning of 2015.	Public Health, SDT	Public Health	2015	Posters and leaflets distributed.

4.6 Neighbourhood Quit Smoking Ambassadors (NQSA) work developed and evaluated	NQSA will promote the quit smoking service using a living room pop up scene to generate referrals.	Public Health SDT	Public Health	Late 2014	3 part time NQSAs appointed and start in November 2014.
Domestic Violence and Abuse (DVA)					
4.7 Raise awareness locally about domestic violence	<p>Link with citywide campaigns in November 2014 and March 2015</p> <p>Information about DVA services to every house.</p> <p>Use Clothesline Project & other awareness raising tools at community events, support people to talk to friends.</p> <p>Outreach with Police.</p> <p>See also 1.2 and 9.11</p>	<p>North BDAF</p> <p>Southmead Project</p> <p>Police</p>	<p>Staff time</p> <p>NDT</p>	<p>On-going</p> <p>December 2015</p> <p>On-going (July 2015)</p>	<p>Local people aware of citywide campaigns.</p> <p>Leaflets delivered</p> <p>Awareness raising in at least one event.</p>
4.8 Improve training for volunteers and workers	Local volunteers and workers to attend Level 1 training 'Understanding domestic violence and abuse'.	BAVA Public Health	Staff and volunteer time	One group by Dec 2015	Training attended.

4.9 Work with North Bristol Domestic Abuse Forum, North Delivery Team (NDT) and BAVA to identify & implement actions.	Bimonthly meeting of North BDAF which feeds into NDT, BAVA and citywide events.	North BDAF Safer Bristol Police WISH	Staff time	On-going	Meetings take place.
4.10 Develop specific support for young women	Additional Freedom programme for young women aged 16-18 years.	Southmead Project Next Link	Tbc	Spring 2015	2x programmes completed.
4.11 Develop work with men and health	Introduction of the (NSPCC) Caring Dads – Safer Children programme.	Southmead Project NSPCC	Tbc	Autumn 2015	Funding secured and programme starts running.
Sexual Health					
4.12 Improve sexual health services for local young people	Task group to review and plan local sexual health services for young people. Regular drop-in support at Southmead Youth Centre. Develop programme of in depth support around sexual health and relationships.	SDT Youth Workers Learning Partnership West Public Health	Tbc.	From January 2015	To be determined.

4.13 Identify and respond to the sexual health needs of the wider population.	Carry out a sexual health needs assessment. Develop an action plan in response.	Public Health GP practices	Tbc	By 2017	Report with recommendations Action Plan in place Improved services.
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Healthy Eating – Cooking and Growing

4.14 Develop a Southmead food network	Establish a network to join up all the emerging food projects in Southmead	SDT Public Health WISH	Staff time	Spring 2015	First meeting takes place.
4.15 Deliver cooking classes	Pilot a cooking on a budget course at a local venue.	Pennywise Learning Communities Public Health Food Bank	Pennywise Learning coms	Spring 2015	Course run and participant's feedback.
4.16 Research developing a community kitchen/café that can be used for kitchen on prescription / healthy eating advice	Link with citywide group developing a 'kitchen on prescription' scheme. Target patients to managing long term conditions such as diabetes and cardiovascular disease Develop the café at the Greenway Centre. Investigating buying groups, ingredients recipe packages to promote healthy eating.	SDT GPs Public Health	Green Capital CCG	On-going	Community kitchen in place.

Physical Activity

4.17 Raise awareness of physical activity groups and services	Map all physical activity groups and services and create a communications strategy to increase awareness via social media, The Mead, schools, health champions.	Public Health The Mead	Staff time	2014-2015	Regular articles appear in The Mead which generates interest in the groups/ clubs/sports.
4.18 Increase cycling in Southmead	Provide more cycle training and affordable bikes. Introduce cycle routes.	Public Health Physical Activity Development (BCC) Life Cycle	Green Capital Local Sustainable Transport Fund	2014-2015	More cycle routes. Residents attend cycle training and purchase bikes.
4.19 Identify activities that are fun and family friendly	Residents have asked for family friendly fun activities that encourage physical movement but aren't labelled as exercise.	Public Health Youth Centre Street Games Physical Activity Development (BCC)		2014-2015	Consultation and trial of fun physical activities.
4.20 Increase participation in existing clubs and groups.	Consultation with sports clubs and groups and services to assess barriers.	Public Health Southmead Community Sports SDT Southmead Rugby Football Club Physical Activity Development (BCC)		2015	Consultation with sports clubs and groups and services.
Mental Health					

4.21 Public Health, Avon and Wiltshire Mental Health Partnership (AWP) and Community Access Support Service (CASS) workers to collaborate to improve understanding and take up of mental health services	Hold meetings to establish how best to work together and share expertise.	Public Health AWP SDT	Staff time in Public Health, AWP and CASS	March 2015	Improved partnership working between Public health, AWP and CASS leads to more effective services.
4.22 Raise awareness of Mental Health	Health Improvement team to organise resources to be displayed in the community to raise awareness of mental health and reduce stigma.	Public Health WISH The Mead	PH	Jan 2015	Resources displayed in community venues and discussions encouraged in the community about mental health.
4.23 Develop a Social Prescribing Hub in North Bristol	The Social Prescribing Hub would be somewhere for GPs to refer people with mild to moderate mental health problems with the aim of supporting people to make positive changes to their lives .	CCG Public Health	To be identified	2015	Evaluation undertaken to prove the value of the intervention.

4.24 Increase activities for disabled people	Work to reduce loneliness and social isolation for people with disabilities by investigating how they would like to become more involved in their local community/ improving access to community activities	WECIL? Public Health	To be identified	ongoing	Increase activities for disabled people
Drug and Alcohol Misuse					
4.24 Co-ordinate a local Meeting re: Drug Misuse	Hold a meeting for residents and workers and form working group to take forward any issues raised in the meeting.	Southmead Project Public Health	Staff time and venues	2015	Initial meeting held and at least one issue taken forward.
4.25 Map service provision and improve co-ordination between service providers	All services that provide support to those misusing drugs and alcohol are identified and information made available to service providers and potential clients.	CASS worker Southmead Project Public Health	Staff time	By September 2015	Co-ordinated provision of services. Clear information available in digital and / or printed format.
4.26 Deliver regular campaigns on safer drinking	Organise Southmead wide campaigns to educate people about lower risk drinking.	Public Health WISH	Public Health	Annually commencing Spring 2015	Campaign takes place.
4.27 Establish a 'Pathways to Recovery' programme	SP and SDT have a vision to develop a programme which provides a pathway from abuse, trauma and self-harm (including substance misuse), through to recovery, training and employment.	Southmead Project (SP) SDT	Tbc	Spring 2016	Funding secured and programme launched.
Improved access to services, activities and skills to improve health and wellbeing					

4.28 Improve the co-ordination and linkage between services and activities	<p>Join up services and activities to improve patient pathways.</p> <p>Explore development of a Healthy Living Centre for Southmead.</p> <p>Link with CCG's self-care strategy, social prescribing and health checks.</p> <p>Develop a system of signage and maps around Southmead to more easily locate services and activities and have an online map.</p> <p>Improve networking – coffee mornings in schools, community centres.</p> <p>Pilot drop-in health checks.</p>	<p>Public Health</p> <p>SDT</p> <p>AWP</p> <p>CCG</p> <p>Southmead Health Centre</p> <p>Greenway Practice</p> <p>Henbury and Southmead NP</p> <p>WISH</p>	<p>Public Health</p> <p>CCG</p> <p>Grant Funding</p>	2015-2017	<p>Residents are more knowledgeable about services and more easily find and use services.</p> <p>Staff in key organisations know what other services are available and how to signpost.</p> <p>Reduction in frequent attenders at GP practices.</p> <p>Reduction in prescribed drugs.</p>
4.29 Develop a local Health Champions Project	<p>Recruit and train local residents as Health Champions to advise and support other residents, and support events and health campaigns.</p>	<p>Public Health and VCS</p>	<p>Public Health</p> <p>CCG</p>	2014-2016	<p>Established group of Health Champions</p> <p>Improved local knowledge and use of services.</p>

4.30 Improve access to GP appointments or other appropriate support	Identify specific needs in terms of access	CCG Public Health	As above	2015 onwards	<p>Increased patient satisfaction.</p> <p>Increased capacity and confidence for people to manage own health.</p> <p>Reduced pressure on GP practices.</p>
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5. Employment, Training and Enterprise

Current situation – What is working and what could be improved?

- Unemployment is above the Bristol average – 15.8% on out-of-work benefits compared with 11.7% citywide and many residents are long term unemployed.
- Skill levels are lower than the city average – 38% of local residents are qualified to Level 3 or above (up from 24% in 2001 but still low compared to 55% for Bristol).
- Residents with Level 4 and above qualifications make up 19.2% of over 16s in Southmead, compared to the Bristol average of 32.8%.
- 21.5% of Southmead workers are employed in managerial and professional occupations, compared with 32.6% for Bristol and 31.1% for England and Wales.
- History of craft/skilled technical work (particularly relating to Aerospace at Filton) but this has largely disappeared. Apprenticeships are often the best route into employment, but they can be hard to find.
- Mall at Cribbs Causeway has had a positive impact on local employment.
- Fewer residents have access to cars or vans than Bristol average - 31.5% of households have no access to a car or van compared to 28.9% for Bristol and 25.6% for England and Wales.
- In the Southmead Survey, residents identified the top three barriers to work as lack of appropriate jobs, lack of appropriate qualifications and lack of confidence. Childcare problems and poor health also feature strongly.
- Southmead is mainly residential and does not have any large industrial estates. There are few local businesses in the immediate area.
- Low levels of self-employment locally - 5.6% compared with 9% citywide

Changes on the Horizon

- Introduction of Universal Credit will make it worthwhile for benefit claimants to take up part-time jobs
- Mall at Cribbs Causeway may be expanding in the near future with potential new job opportunities
- Major developments in the Bristol area over the next 20 years (Temple Quarter, Avonmouth and Severnside, Filton.) will create thousands of jobs. Many of these will tend to require higher skills levels, particularly in IT, high tech and professional services.
- Southmead Hospital (just outside ward boundary) is a major employer.
- Potential for an employment hub for the North to be in Southmead

How do residents want it to be?

In the Southmead Survey, 56% of residents said that they would like to see more employment, debt and benefit support including:

- Employability training for young people.
- Support for job applications and interviews.
- Better links between all the support agencies - sharing clients so they can offer what they want.
- Raise local aspirations.
- Local jobs and better visibility for the jobs there are, especially in SMEs.



- Access to local training and education for basic, IT and vocational skills.
- Get Bristol Free School on board.
- Engagement – need to identify and engage those who are sitting at home.
- Skills Fair, a jobs fair to promote skills and training.

Action Plan Employment, Training and Enterprise

Action	Description	Who Leads / Who else involved	Funding	Time Scale	How will we know when it's achieved
5.1 Ensure good accessible local training and employment advice for all residents	Complete a feasibility study for an employment & training hub to provide employment advice, training and related services. Identify potential partners. Identify gaps in training provision to meet employer needs. Develop a local work club with access to IT training. Develop one to one support to improve employability.	BCC WISH CoBC Visit Avonmouth Job Club	BCC CoBC	2015	Feasibility study complete. Increased availability of employment-related support and training available. Increased level of skills and qualifications for Southmead residents. Increased employment levels in higher paid jobs.

Action	Description	Who Leads / Who else involved	Funding	Time Scale	How will we know when it's achieved
5.2 Identify those who are not engaged and start them on their journey	Increase outreach and engagement work to identify those who are currently not involved in any work-related activities. Provide first step activities to increase interest in alternative career routes.	Community Learning West BCC DWP	Tbc	On-going	Increased number of people enrolling on courses for the first time, accessing local advice. Wider range of employment-related taster activities available.
5.3 Improve skill and qualification levels across the population. Increase literacy, numeracy and IT skills, and provide English for Speakers of Other Languages (ESOL) courses where needed	Increase levels of literacy, numeracy and IT skills across all age groups. Include and target people with disabilities and BME communities. Provide work-related training courses, linked with careers advice.	Community Learning West FE Colleges SDT	Statutory	On-going	Functional skills training available at all levels. Wider range of employment related courses available. ESOL available locally.

Action	Description	Who Leads / Who else involved	Funding	Time Scale	How will we know when it's achieved
5.4 Hold an annual Southmead Skills and Advice Fair led by local organisations	Organise annual event with advice and support agencies into the area to provide advice for residents and build links with support organisations.	SDT Church Groups Local organisations BCC Community Learning West DWP	Tbc	On-going	Skills and Advice Fair held locally.
5.5 Create more local affordable small business space	Use empty community and commercial buildings to provide affordable space for local businesses. Explore opportunities for 'pop-up' shops and business space to allow test trading.	SDT	Tbc	On-going	More small business units available and occupied in Southmead.

Action	Description	Who Leads / Who else involved	Funding	Time Scale	How will we know when it's achieved
5.6 Increase levels of self-employment and business start-up	Encourage organisations providing business start-up advice to deliver local services. Identify Southmead champions who have successfully started a business to promote entrepreneurship	Outset Bristol Community Learning West	Tbc	On-going	More residents receive enterprise training. More self-employed people in Southmead.
5.7 Develop support and networking opportunities for small businesses	Encourage the development of traders' associations/ business groups for peer support and joint marketing.	SDT	Tbc	On-going	Increased joint working between local businesses to promote their activities.
5.8 Establish new businesses in Southmead	Develop new business / Social Enterprises to create jobs in Southmead.	SDT Local Entrepreneurs	LEP	2015-2020	20 new jobs created in Southmead over 5yrs.

Action	Description	Who Leads / Who else involved	Funding	Time Scale	How will we know when it's achieved
5.9 Work with employers to help them open up to local people for both training and jobs		BCC LEP Business in the Community		On-going	Employers actively involved in local schools. Local residents accessing work experience opportunities in local businesses.
5.10 Change perceptions of the area both among residents and more widely	Encourage sense that living in Southmead is a positive thing and can lead to a whole range of options. Positive promotion of Southmead as a good place to live in local and national press.	Henbury and Southmead NP SDT Community Worker		On-going	Reduction in number of people who consider that living in Southmead limits their career options. Increased range of jobs among residents.

Action	Description	Who Leads / Who else involved	Funding	Time Scale	How will we know when it's achieved
5.11 Work with people to widen their horizons about possible work opportunities	Provide residents with better information about the range of employment opportunities now and in the future. Investigate an employability hub based in Southmead.	Community Learning West BCC SDT	Tbc	On-going	Increased levels of employment across a broader range of skill levels. More people opting to retrain for alternative employment.
5.12 Increase knowledge of transport options to enable people to gain work outside their area	Ensure that residents have a better understanding of the different ways that they can get to potential jobs.	LSTF BCC	LSTF	On-going	More individuals taking up jobs outside the area.
5.13 Improve provision of childcare options		CLW BCC		On-going	More parents opting for employment or training.

Action	Description	Who Leads / Who else involved	Funding	Time Scale	How will we know when it's achieved
5.14 Ensure adequate and accessible debt and money advice	<p>Organise a task group to:</p> <ul style="list-style-type: none"> • Review advice provision • Develop link with GP practices and self-care strategy • Coffee mornings & drop-ins in local schools • Develop food bank to link with wider support - cooking on a budget, money management • Address fuel poverty 	Public Health with NBAC, Clinical Commissioning Group (CCG), Pennywise, WISH, Community Church, St Stephens Church	Tbc	2015-2017	Good access to a comprehensive range of advice to maximise income for residents.

6. Housing, Planning, Parks and Green Spaces

Current situation – What is working and what could be improved?

Housing and Planning

- 80% of all homes are houses (detached, semi-detached or terraced), and about 20% are flats, maisonettes or apartments, the majority of which are purpose built. Southmead has a relatively high proportion of 3 bedroom houses with gardens compared to flats - development in the ward is relatively low rise.
- Around 50% of homes are owner occupied. 35% are socially rented (the major landlord is Bristol City Council) and 13% of homes are privately rented.
- Residents report that those wishing to downsize or have changed housing needs may not be able to find suitable accommodation in the area.
- Property is more affordable than in other parts of the city.
- There are few identified development sites – the former Dunmail school is the largest (approx. 130 homes).
- Major developments are proposed to the north of Southmead on the former Filton airfield which will affect the area.
- Southmead Hospital affects the area, especially parking.
- Poorly maintained front gardens are considered a problem in parts of Southmead.

Parks and Green Spaces

- Residents strongly value Southmead's existing parks and green spaces with a number of "friends of" groups – Badocks Wood, Elderberry Walk. The Neighbourhood Partnership has adopted a prioritisation plan for Southmead Green Spaces
- Many of the parks and green spaces would benefit from improvements.

- Charlton Common, located in South Gloucestershire, is an important green asset for Southmead.

What changes are on the horizon?

- Dunmail site will be sold for development.
- South Gloucestershire development will see 1500 new homes developed on the doorstep of Southmead.
- Increasing population and more demand for housing including affordable housing.

How do residents want it to be?

Housing and Planning

- Local residents want to be able to remain in Southmead, meeting their housing needs locally with all local housing needs catered for.
- The community to help identify the housing needs for the area.
- New development to be high quality, safe, healthy and sustainable with a mix of affordable homes (social housing, shared ownership) and private housing.
- The housing offer in Southmead to be diversified.
- Housing adapted for disability / dementia.
- Local community owned housing to be developed.
- For there to be a positive relationship between the community and BCC, housing associations and private landlords.



- Southmead to have a positive image and visitors to feel welcome.
- New developments to complement the existing low rise design of the area.
- The community to shape the future planning of the area and its surroundings.
- Smaller homes to be provided without the harmful impacts of residential conversions.
- New community facilities to be delivered.
- The area's characteristic front gardens to be well maintained.
- The impacts of development outside the area to be addressed.

Parks and Green Spaces

- Southmead's parks and green spaces to be protected and improved.
- Residents to be engaged in their care and improvement.
- Green spaces to cater for all age groups and needs and be accessible to all Southmead residents.
- In terms of engagement with the Polish community, 100% of respondent to the survey felt that parks and green spaces was the thing that influenced people's health in Southmead most positively. The only community action groups that respondents from Eastern Europe said that they were involved with were Friends of Badocks Wood and Friends of Doncaster Park.

Action Plan - Housing, Planning, Parks and Green Spaces

Action	Description	Who leads, who else?	Resources/ funding	Timescales	How will we know it has been achieved?
Housing					
6.1 Complete a local housing needs study for the area	A study which engages with the local community and establishes the housing needs of local residents.	Henbury & Southmead NP.BCC.	BCC, Housing Association, Developer.	2015	Study completed.
6.2 Ensure that new housing meets local housing needs by helping to diversify the housing offered in Southmead	New developments including a mix of affordable homes - social housing, shared ownership including flats/bungalows and accessible homes for older and disabled people - and market sale properties. New housing that assists those wishing to downsize and those affected by the "bedroom tax".	Henbury & Southmead NP.BCC. Registered Providers. BS10 Parks and Planning Group.	BCC and developer led.	On-going	New sites are developed with a mix of housing types and tenures.
6.3 Establish a Local Lettings policy	A policy which helps to ensure local people in need are able to secure affordable housing in Southmead.	SDT. BCC. BS10 Planning Group. Henbury & Southmead NP.	Staff time	2015/2016	Local lettings policy in place.

6.4 Explore options and appetite for a local community owned housing scheme	A number of small sites exist and there is the potential for community owned housing on Dunmail. Further consultation/awareness raising is required.	Henbury & Southmead NP. Bristol CLT	DCLG CLT Funding	2015/2016	Community led housing group established if there is the desire.
6.5 Identify and establish a positive working relationship with a housing association as an investment partner for Southmead	Southmead has few housing association properties. Some HA are investing heavily in community development and neighbourhood improvements. A HA could be a good partner for Southmead.	SDT Henbury & Southmead NP.	Not required	2016	Housing association partner secured.
Planning					
6.6 Ensure Dunmail site development contributes to improvements at Elderberry Walk	Elderberry Walk open space adjoins the Dunmail site.	BS10 Planning Group. Friends of Elderberry Walk	CIL	Planning application and site construction timetable.	Improvements implemented at Elderberry Walk
6.7 Explore whether a Neighbourhood Development Plan would be beneficial for Southmead	Localism Act allows neighbourhood forums to be set up and for them to create development plans for the area.	BS10 Parks and Planning Group. Bristol City Council	DCLG and funding bodies.	2015	Decision made.
6.8 Carry out a feasibility study to unlock potential small housing sites	Identifying sites could form part of BCC Local Plan review or part of the production of a Neighbourhood Development Plan.	BS10 Parks and Planning Group. Bristol City Council. Landowners.	DCLG and funding bodies.	2016	Sites are identified and planning permissions granted.

6.9 Ensure that the BS10 Parks and Planning group is properly resourced	The group represents community interests by scrutinising and commenting on planning applications and proposals in Southmead.	BS10 Parks and Planning Group. Bristol Neighb'hood Planning Network	Wellbeing Fund. Quartet.	On-going	The planning group is well supported and able to effectively represent community interests.
6.10 Consult the community on future options for the Fonthill site	This site was in the Parks and Green Spaces strategy and could be revisited as part of the community plan.	Henbury & Southmead NP. BS10 Planning Group	Officer time.	2015	Future way forward identified.
6.11 Install 'Welcome to Southmead' signs.	Signs to improve the identity and welcome to Southmead.	Henbury & Southmead NP.	Green Capital projects	2015	Signs installed
6.12 Encourage Bristol City Council to use Section 215 powers to improve badly maintained gardens	Sometimes steps can be taken to clean up land when its condition adversely affects the amenity of the area.	Henbury & Southmead NP. BCC	Officer time	On-going.	Effective action to improve land adversely affecting local amenities.
6.13 Ensure that Southmead is resilient to the effects of climate change	Address issues of climate change including; improving energy efficiency, addressing flash flooding risks, solar panels, encouraging sustainable transport.	BS10 Parks and Planning Group. Bristol City Council Centre for Sustainable Energy	Officer time	On-going.	Effective action plan to build resilience and address climate change risks.

Park and Green Spaces					
6.14 Continue to protect parks and green spaces through local planning documents	Bristol City Council Local Plan classifies parks and green spaces as 'Important Open Space'. A Neighbourhood Development Plan could set out the approach to these spaces.	BS10 Parks and Planning Group. Henbury & Southmead NP. Bristol City Council.	Time	On-going	Future management and maintenance of green spaces is specified and adhered to.
6.15 Further develop and support "Friends" groups for all open spaces	Friends groups champion the use, maintenance and improvement of parks.	BS10, Friends Groups, Residents.	Green Capital projects	On-going	More residents involved in caring for green spaces.
6.16 Improve seating, paths and entrance points for parks & green spaces	See separate NP Southmead Parks Improvement Plan for details. Need to ensure entrances are accessible for push chairs, wheelchairs and mobility scooters.	BS10 Planning Group, BCC, NP.	Tbc	On-going	Residents report an improvement and spaces are more accessible.
6.17 Ensure that residents are engaged and involved in caring for Charlton Common	In South Gloucestershire, this is an important community facility.	BS10 Parks and Planning Group. South Glos. Council.	Not required	On-going	More residents involved in looking after the green space.
6.18 Identify sites and provide support to develop growing spaces and community orchards	There is a level of interest and opportunities for community growing spaces which needs further exploring.	SDT. Incredible Edible or similar. Emerging food network.	Applications to be made	2016	A number of community gardening projects up and running.

6.19 Introduce a “Good Gardener” Scheme	A scheme to encourage pride in maintaining gardens and to recognise achievement.	SDT. BS10 Planning Group.	Wellbeing fund	2016	Annual award established and volunteers recruited. Front gardens improved and pride increased.
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7. Community Buildings and Facilities

Current situation – What is working and what could be improved?

- There are lots of community buildings in Southmead but many are old and in poor condition, have limited disability access and are expensive to run and upkeep.
- Though some community buildings are well used, the poor state of some puts off potential users. Changing leisure patterns mean that some people are not attracted to traditional community centres.
- The Community Survey showed that some people do not know what goes on in community facilities, and that some new residents do not feel part of the community.
- Lots of local indoor and outdoor facilities for sports and gym, and most are well used.
- There is duplication of some local facilities - halls with stages, sports halls, meeting rooms – but some community space is under-used, including some church halls.
- Many local organisations maintain low prices for activities and room hire to maximise use which makes it hard to fund building improvements - some community buildings have no reserves at all for emergencies.
- Some community buildings have bars serving alcohol which is not ideal in facilities used by children and young people, nor for giving out positive health messages.
- There are some gaps in community space, including a lack of small advice or counselling rooms, a soft play room and a family contact centre.
- Southmead is a large area so some community buildings are not accessible to all residents, especially those with mobility problems or young children, or those without a car.
- Groups managing community buildings need to work together better to help them to improve services and to maintain and modernise facilities.

- Local community and faith groups lack the resources needed to build effective community networks and support new community initiatives.
- A community buildings review was completed in July 2014.

What changes are on the horizon?

- Southmead Development Trust now manages Southmead Youth Centre and there are plans for Southmead Community Association to join Southmead Development Trust.
- Bristol City Council's Community Asset Transfer initiative may enable Southmead organisations to manage other council buildings that become surplus to requirements.
- The review of Southmead Police Station and Southmead Library presents an opportunity to house local services in other community buildings, as well as to negotiate about how Southmead might benefit from any sale of assets.
- Local organisations have begun to work together to develop a new community centre and affordable housing on Greystoke Avenue – (Greystoke Strip). A feasibility study on this could include Arneside shops and flats.
- There are a number of facilities for children (schools, playgrounds, green space) along Doncaster Road that could be improved and better co-ordinated to create a “children’s campus” in Southmead.
- Some more housing will be developed on the Dunmail site and possibly on Fonthill and other smaller sites. This will mean more residents in Southmead but it could also mean some capital funds being made available via the Community Infrastructure Levy (CIL).



- The Southmead community is becoming more diverse in terms of peoples' backgrounds and ethnic origin.
- The recent review of community buildings recommended a new community buildings network to improve collaborative working.

How do residents want it to be?

- Modern, accessible and well-designed community buildings.
- Genuine involvement and consultation in the development of community facilities.
- Improved facilities for employment support and training; business start-ups; advice and counselling services; young people services; health and wellbeing services; and family, carers and older peoples' support.
- Better marketing and outreach work so that all residents know about what is going on locally.
- In the Community Survey, residents said that they would like a skate park; more activities for children and young people; LGBT support; activities for disabled people and their carers; first aid training; a coffee shop; a cinema; swimming; live music; dog training; creative groups; health training especially for older people; car boot sales; talking groups; multi-cultural events; support groups for domestic violence; tennis; gardening clubs; reading groups; DIY; cycling; a debating group; a chess club; women in business support; walking groups; computing; better mental health services; and a community farm.
- Residents in Charlton Mead would like some community facilities in their area.
- Include all the local schools in developing future plans for community buildings.

Community Buildings Action Plan

Action	Description	Who leads/ supports?	Resources/Funding	Timescales	How will we know it has been achieved?
7.1 Appoint a community worker to co-ordinate a community buildings network	Canvas local support, bid for funds	SDT & SCA	Funding bid for 3 years salary for a Community Worker post plus on costs – Big Lottery or trusts	Research and consultation late 2014, funding bid early 2015	Community Worker appointed.
7.2 Set up a Southmead Community Building Network	Invite all people managing community use buildings. Agree terms of reference and main aims. Find out about anyone missing and add to contact list. Include schools and faith groups.	SDT, BCC Public Health Team, Henbury & Southmead NP	Grants from Quartet, NP Wellbeing & Green Capital for meeting costs and buildings improvements	First meeting in 2015	Southmead Community Buildings Network launched.
7.3 Plan community buildings improvement	Write action plan and fundraising strategy based on findings from maintenance programmes.	SDT, Community Worker, Southmead Community Buildings Network	Approach Quartet and Ethical Property Foundation for funding and pro bono professional help	2015	Action Plan & fundraising strategy written.

Action	Description	Who leads/ supports?	Resources/Funding	Timescales	How will we know it has been achieved?
7.4 Undertake energy efficiency improvements to appropriate community buildings	<p>Research grants for environmental efficiency improvements.</p> <p>Build partnerships with BCC's Energy Service, Centre for Sustainable Energy, Regen SW and Bristol Green Capital.</p> <p>Decide on priorities and apply for funding.</p>	Southmead Community Buildings Network, Henbury & Southmead NP, BCC Energy Service	Bristol Green Capital grant fund, Landfill tax funds, John James and other trust funds	Late 2015/2016	Community buildings in Southmead are upgraded with energy improvements and are cheaper to run.
7.5 Explore the potential for more sharing of space amongst faith groups	Research current usage and the possibility of sharing worship and church hall spaces.	Southmead Community Buildings Network	Community Worker	2016	Research completed, recommendations considered.

Action	Description	Who leads/ supports?	Resources/Funding	Timescales	How will we know it has been achieved?
7.6 Research the development of a new community building on the Greystoke Strip.	Complete a feasibility study and consultation on the future of the Greystoke Strip to include the opportunity to deliver a new community facility and new housing.	SDT, SCA & Southmead Baptist Church	Apply to Award for All for £10k for a feasibility study and DCLG Community Right to Build	Make sib BID in Autumn 2014, DCLG bid in 2015.	Feasibility Study completed and SCA/ SDT are able to make decisions about next steps.
7.7 Complete a feasibility study and create a future strategy for Arnside	Arnside is the district centre including shops, community facilities and homes.	To be determined	Tbc	2016-2018	Feasibility study completed.
7.8 Complete a feasibility study on the future of the Doncaster Strip	Include looking at the potential to re-locate the Children's Centre and redevelop the site.	To be determined	Tbc	2016-2018	Feasibility study completed.

Action	Description	Who leads/ supports?	Resources/Funding	Timescales	How will we know it has been achieved?
7.9 Improve residents knowledge about the activities and services being delivered in community buildings	<p>Write funding bids and explore sponsorship opportunities to secure the future of the Mead.</p> <p>Develop a communication and community development strategy so that more residents get to know what is going on.</p> <p>Develop a Welcome Pack so that people moving into Southmead can find out what is going on and feel welcome.</p>	SDT working with Southmead Community Buildings Network and BCC Neighbourhood Partnership	Neighbourhood Partnership small grants or Quartet Express fund	By end of 2015	Local newsletter continues to be produced and delivered. Welcome Pack produced and available for new residents.
7.10 Implement the 20 recommendations from the Southmead Community Buildings Review July 2014	20 recommendations to be implemented. See the Southmead Community Buildings Review July 2014	SDT CPAG		ongoing	Revised community buildings audit in 2019

Action	Description	Who leads/ supports?	Resources/Funding	Timescales	How will we know it has been achieved?
7.11 Conduct a Community Buildings Usage & State of Repair Audit	An audit of the usage of all the community buildings in Southmead and the cost of their maintenance to make sure that what is developed does not compete with existing offerings.	CPAG SDT External Advisor Ethical Property foundation		2015	

8. Traffic and Transport

Current situation – What is working and what could be improved?

Public Transport

- Buses are expensive and some routes are not seen as appropriate in terms of getting to required destinations.
- Some good bus routes but many areas aren't close to a bus route or the links to the bus routes aren't attractive.
- Bus services have improved in recent years – residents want to keep current services and worry about future cuts. The recent cut to the no 20 service has left lower Greystoke without a service.
- Poor bus links to Bristol Parkway rail station and the wider rail network.

Roads & Parking

- Congestion of local roads particularly at peak times – the Southmead Road / Monks Park Avenue / Pen Park Road junction is particularly bad
- Car ownership in Southmead is relatively low – 31.5% of households have no access to a car compared with a Bristol average of 28.9% - and highlights the need for non-car transport improvements
- On-street parking inconvenient for residents and other road users - often made worse by parked cars blocking drive-ways, rear accesses and creating a danger at junctions
- Visitors to Southmead Hospital park in residential streets and generate more traffic
- Some bus lanes may not be in the best location and cause unnecessary delays to general traffic

Walking & Cycling

- Some good off-road walking routes but some are unattractive, particularly after dark and at quieter times

- Cycling facilities are limited - some residential streets offer safer cycling but there is a lack of signed routes
- Heavy traffic on key roads can make walking less attractive
- Lack of safe crossing points in some areas

Road Safety

- Concerns about road safety to all road users with heavy traffic using the area and a perception of some dangerous driving
- School traffic can sometimes create dangers with bad parking and dangerous manoeuvres - U-turns on major roads

Community Transport

- Community Transport provides valuable service but insufficient at times
- Community Transport is grant funded by the City Council, either via large organisations such as Bristol Dial-a-Ride (part of Social Access) and Bristol Community Transport, or through smaller organisations in specific areas of the city
- Southmead is not currently covered by a specific smaller Community Transport operator

What changes are on the horizon?

- The redevelopment of Filton Airfield in South Gloucestershire means up to 5,700 new homes and around 50ha of employment land by 2027. Bristol City Council is working closely with South Gloucestershire Council to ensure the appropriate traffic management measures are put in place.



- Phased city-wide roll-out of 20 mph speed limits likely to include Southmead from March 2015. The scheme is part of a wider package of measures across the city to improve road safety and the walking and cycling environment.
- Wider development of Southmead Hospital site currently underway which will include new staff parking - should be complete at the end of 2015.
- Recording incidences and gathering evidence to inform any scheme to address dangerous and antisocial parking.
- Improved cycle routes to Southmead Hospital are being prepared, improving links between Southmead and the wider cycle network.
- New bus services through Southmead Hospital are planned, with links to east Bristol, Long Ashton and Bristol Parkway station.
- The MetroWest rail project is currently being developed, including the reintroduction of passenger services on the Henbury line.

How do residents want it to be?

There is a perception that the area doesn't get its fair share of transport investment compared to other parts of the city, with too much focus on transport in central Bristol. The Community Plan is an opportunity to shift some of this investment into the Southmead area.

Public Transport

- An improved bus network through the area linking the community to jobs and the local rail network
- Re-routed bus services through the area where possible
- A reviewed network of bus lanes ensuring that facilities are at the most appropriate locations
- City-wide use of 'smart cards' on buses to reduce boarding times and speed up journey times

Roads & Parking

- Measures to reduce congestion at pinch points such as key junctions or where hold ups are caused by stopping buses
- Measures to address commuter and hospital visitor parking in residential streets and the removal of all dangerous and antisocial parking
- Safer servicing arrangements at local shops, e.g. Charlton Road shops where servicing often takes place dangerously on the highway

- Appropriate construction management plan to minimise impacts of construction traffic associated with the Cribbs / Patchway New Neighbourhood development

Walking & Cycling

- Improved cycle facilities in the area with safe routes linking to the wider cycle network and associated facilities such as cycle parking, cycle training and cycle hire
- Improved walking routes, e.g. lighting on off-road routes
- Improved walking and cycling routes benefiting Southmead through the Cribbs / Patchway New Neighbourhood

Road Safety

- Investigate options for improving safety at junctions - reduce the potential for cyclists to jump red lights
- Improved crossing facilities at potentially dangerous crossing points such as Doncaster Road and Greystoke Avenue / Pen Park Road
- Focus on creating safer pedestrian and cycle routes to schools

Community Transport

- Improved Community Transport services with the potential for a local area specific service

Action Plan Traffic and Transport

Action	Description	Who leads, who else?	Resources / funding	Timescales	How will we know it has been achieved?
8.1 Address Commuter Parking	Review impact of commuter / hospital parking following the opening of the new Southmead Hospital staff car park in 2015 and implement appropriate mitigation measures. Establish parking sub group of BS10.	BCC BS10 Planning Group Local residents	Time	On-going	Mitigation identified and implemented. Residents report an improvement in the parking problem.
8.2 Set up a cycle loan scheme	Investigate options for establishing a local cycle loan / hire scheme.	SDT, BCC	LSTF	2015-2017	Increase uptake of cycling. People feel more confident to cycle.
8.3 Review public transport accessibility	Map distances from public transport routes and key services to inform appropriate improvements to the walking network.	BS10 Planning Group – establish cycling group, BCC	Wellbeing Fund	2015	Action plan for improved walking network.

Action	Description	Who leads, who else?	Resources / funding	Timescales	How will we know it has been achieved?
8.4 Improve cycling facilities	In conjunction with the City Council's Cycling Strategy, investigate options for improved cycle routes, linking to the wider network. Improved cycle facilities such as cycle parking where appropriate.	BCC BS10 Cycling group	BCC Grant funding opportunities	2014-2107	Increase uptake of cycling. People feel more confident to cycle.
8.5 Improve safety by providing cycle training and awareness	Offer cycle training and introduce a 'safe cycling in Southmead' campaign.	SDT, Cycling group, BCC, Life Cycle	LSTF	Ongoing	Increase uptake of cycling. People feel more confident to cycle.
8.6 Establish a car club in Southmead	Investigate options for car clubs. Consider as part of Dunmail and Greystoke Strip developments.	BCC Local residents	Potential for developer funding/ CIL.	Linked with new development	Car club membership increasing year on year.

Action	Description	Who leads, who else?	Resources / funding	Timescales	How will we know it has been achieved?
8.7 Campaign for more rail services	<p>The MetroWest project aims to reintroduce passenger rail services on the Henbury line. Community Groups have expressed a preference for a 'loop' service, onto Avonmouth and the Severn Beach line, rather than a 'Spur' service which would turn around at Henbury. Rail campaigns can help to raise this issue with the local councils and Network Rail as the project develops. The project currently includes the potential for two new stations (Filton North and Henbury, exact locations to be determined) – Community Groups</p>	BS10 Planning Group, Neighbourhood Forum.	Tbc	On-going	When a preferred option for MetroWest phase 2 emerges

Action	Description	Who leads, who else?	Resources / funding	Timescales	How will we know it has been achieved?
8.8 Conclude dialogue with Southmead Hospital on parking issues	Community representatives will maintain and conclude dialogue with Southmead Hospital and the City Council on parking issues related to the hospital. This will be done via Neighbourhood Partnership meetings.	BS10 Planning Group parking sub group		On-going	Mitigation identified and implemented. Residents report an improvement in the parking problem.
8.9 Map parking hotspots	Community representatives will continue dialogue with affected residents and map parking hotspots where it is felt that action is required.	BS10 Planning Group – parking sub group		On-going	

Action	Description	Who leads, who else?	Resources / funding	Timescales	How will we know it has been achieved?
8.10 Improve traffic management	Neighbourhood Forums / Partnerships will prioritise appropriate traffic management measures which meet the aims of the Community Plan.	Neighbourhood Partnership	Existing budgets	On-going	
8.11 Improve 'LIDL' roundabouts	A recent feasibility study of options to improve the Southmead Road / Monks Park Avenue / Pen Park Road junction concluded that it would be difficult to deliver .There may be opportunities for a more visionary scheme which could offer improvements to the wider public realm and make the junction safer and easier to navigate. Residents to continue to raise the profile of this issue.	BS10 Planning Group Neighbourhood Partnership	Existing budgets	On-going	An appropriate scheme is identified.

Action	Description	Who leads, who else?	Resources / funding	Timescales	How will we know it has been achieved?
8.12 Campaign to ensure Southmead benefits from improved bus services linked to the Cribbs/Patchway New Neighbourhood (CPNN) development	Continue to campaign for improved bus services that may result from the CPNN development	BS10 Planning Group Neighbourhood Partnership		On-going	Residents report improved public transport.
8.13 Ensure Southmead gets appropriate traffic management measures linked to the Cribbs/Patchway New Neighbourhood (CPNN) development	Continue to campaign for appropriate traffic management measures to mitigate any impacts of traffic associated with the CPNN development	BS10 Planning Group Neighbourhood Partnership		On-going	Effective traffic management measures in place.

Action	Description	Who leads, who else?	Resources / funding	Timescales	How will we know it has been achieved?
8.14 Improve Community Transport services	The council is reviewing Community Transport Commissioning with the aim of offering a more even spread of services across. Residents need to identify where they feel Community Transport coverage should be improved and lobby for improved grant funding / encourage CT providers.	SDT. Dial A Ride. Lawrence Weston Community Transport. Bristol Community transport	Tbc	On-going	Increase in uptake of community transport services.

9. Crime and Community Safety

Current situation – What is working and what could be improved?

- The Southmead Survey showed that residents were most concerned about crime, domestic abuse, drug / alcohol misuse, racist incidents and particularly anti-social behaviour (ASB).
- Reported crime and anti-social behaviour (ASB) have fallen recently but Southmead still suffers above (Bristol) average levels of acquisitive crime and anti-social behaviour (ASB).
- Street-based ASB such as rowdy behaviour and drunkenness is a particular concern. Arnside Road attracts groups of sometimes noisy young people during the evening and night.
- Littering, dog fouling and vandalism all contribute to creating a negative impression of Southmead.
- The Southmead Survey highlighted that many residents are concerned about levels of drug dealing and drug use and want police action to tackle this problem.
- Arson offences (mainly in the summer) continue to concern residents.
- Tackling hate crime and promoting integration in Southmead has been a police focus for many years and good progress has been made in reducing reported hate crimes locally. Planet Southmead group was established in 2009 to support vulnerable and isolated victims of hate crime in the area.
- Bristol City Council Quality of Life (QoL) survey (2013) indicates that 79% of all residents (citywide) agree that tackling violence against women and children should be a priority. Recorded incidents of domestic abuse are high, with 106 incidents reported to the police in a three month period. 14% of residents said that domestic violence is a problem in the neighbourhood.
- Shoplifting offences have steadily increased over recent years with a 15% increase during 2013-'14 and a further 16% rise for the 2014 year to date, possibly linked to the financial pressures experienced by many residents.

- Southmead is policed by a local Neighbourhood Team of one sergeant, two Beat Managers and three Police Community Support Officers. 24/7 patrol and emergency cover is provided by the response teams. All these officers are currently based at Southmead police station.

What changes are on the horizon?

- From 2015, local Neighbourhood Policing Teams will be aligned to response teams working from Southmead police station. There will be the same number of Neighbourhood officers but shift patterns will be varied. The Neighbourhood Inspector will have responsibility for a bigger area.
- Southmead police station is being sold and will be vacated by 2016/17. Neighbourhood and response teams will relocate to a new site, possibly in Southmead.



How do residents want it to be?

Residents would like the police to prioritise action to tackle

- Street based anti-social behaviour, particularly at Arnside Road.
- Drug dealing and misuse.
- Environmental anti-social behaviour such as dog fouling and littering.
- Street drinking and licensed premises.

Additional community priorities relate more to on-going work and include:

- Stopping the seasonal series of arson offences.
- Tackling hate crime and promoting integration.
- Raising awareness of and reducing domestic abuse.

Action Plan Crime and Community Safety

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
9.1 Monitor and respond to ASB trends	Reported ASB incidents will be monitored and mapped weekly to ensure developing problems are quickly identified and appropriately responded to.	Neighbourhood Policing Team. Police crime analysts.	Police resources with no additional funding needed.	Immediately and on-going.	Reduced ASB - measured by incidents reported to the police.
9.2 Increase visible police presence at the Arnside Road shops	Increasing the visible police presence at this priority location will assist in deterring ASB (including problematic street-drinking) through more frequent deployments of the mobile police station / community contact vehicle, particularly during evenings and by greater police use of the SCART office as a 'patrol base'.	Neighbourhood Policing Team Sergeant. SCART unit manager.	Police resources with no additional funding needed.	February 2015 and be on-going.	Reduced ASB.

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
9.3 Reduce opportunities to commit theft offences in local shops	The Neighbourhood Policing Team will assist retailers to prevent theft offences by giving advice and support about improving store layout, identifying offenders, securing evidence and reporting offences to the police.	Neighbourhood Beat Manager.	Police resources with no additional funding needed.	February 2015 and be on-going.	Police reported crime statistics.

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
9.4 Maintain drugs enforcement activity	Information received from the community about drug use and supply will be collated and acted upon, through coordinated enforcement activity. Enforcement action will reassure the community and trigger referrals to appropriate support services for drug users. Summary info will be reported every three months to the Neighbourhood Forum.	Neighbourhood Policing Team.	Police resources with no additional funding needed.	February 2015 and be on-going.	Enforcement activity as reported to the Neighbourhood Forum.

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
9.5 Increase the information flow from the local community relating to drugs offences	Linked to the above action, efforts will be made to increase the volume of information about drugs offences that is reported to the police by local people. Awareness of enforcement activity will be raised through targeted letter drops and associated publicity to reassure the community that information provided will be treated in confidence and acted upon.	Neighbourhood Policing Team.	Police resources with no additional funding needed.	February 2015 and on-going.	Enforcement activity as reported to the Neighbourhood Forum.

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
9.6 Ensure the local police team are linked into existing and new street survey activity	Police involvement in the established QoL survey can be improved to raise police awareness of locations that are of concern and include these in patrol plans to deliver appropriate action. This can also be linked to activity coordinated by BCC Neighbourhood Manager.	Neighbourhood Beat Manager.	Police resources with no additional funding needed.	February 2015 and be on-going.	BCC QoL survey results and coordinated operations with the BCC Neighbourhood Manager.

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
9.7 Make regular licensing enforcement visits to premises identified as being of concern	Neighbourhood Forum consultation, beat surgeries and reported incidents will assist in identifying licensed premises that are linked to disorderly behaviour and associated offences. Premises will be targeted through partnership licensing visits (police, council licensing staff and other relevant agencies) and where appropriate an action plan will address problem(s) identified.	Neighbourhood Policing Team Sergeant.	Police resources with no additional funding needed.	February 2015 and be on-going.	BCC QoL survey results and the outcomes of any Action Plans introduced.

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
9.8 Reduce arson and improve awareness of fire safety	The targeted delivery of Avon Fire and Rescue Service's 'Fire setters' scheme can help to reduce the number of local young people engaged in arson offences. Youth groups and schools can assist in this work with referrals made by police, youth workers, teachers and local authority partners.	AFRS to lead, supported by schools, police, Learning Partnership West and Bristol Youth Links.	tbc	February 2015 and be on-going.	A reduction in the number of reported arsons.
9.9 Coordinate responses to arson offences.	On identification of a series of arson offences, the Neighbourhood Policing Team will coordinate a multi-agency response to identify and arrest suspects, raise public awareness and reduce vulnerability to further offences.	Neighbourhood Manager (police).	No initial costs but may be needed to deliver specific actions.	February 2015 and be on-going.	A reduction in the number of reported arsons.

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
9.10 Maintain and develop the 'Planet Southmead' partnership.	Recent success in reducing hate crime locally has reduced reliance on Planet Southmead, thereby giving it a lower profile than in previous years. This works against the key objectives of identifying and supporting victims and promoting integration. Re-energising Planet Southmead with broader objectives will assist in further reducing hate crime and developing community cohesion.	Southmead Beat Manager to lead with partners including Support Against Racism and Inequality (SARI), Safer Bristol and BCC Housing.	Funding for Planet Southmead would ensure the meetings were accessible, regular and appropriately publicised.	February 2015 and be on-going.	Frequency of and attendance at Planet Southmead meetings. Reported hate crime incidents.

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
9.11Continue to raise the awareness of victims of domestic abuse and how they can be supported.	<p>Raising awareness and increasing support of domestic abuse victims has been a priority for the local NDT and NP and is part of the Police and Crime Commissioner's priorities. NDT, NP and the BCC Neighbourhood Manager will collaborate and lead on targeted initiatives that reduce offending, support victims and challenge perceptions that domestic abuse is a private matter.</p> <p>See also 1.2 and 4.7-4.11</p>	Neighbourhood Managers (police and BCC) to lead with partners within the NDT and Neighbourhood Partnership contributing to this work.	Funding to be sought for specific initiatives.	February 2015 and be on-going.	<p>Recording the number of reported domestic incidents.</p> <p>Referrals to support networks and agencies.</p>

Action	Description	Who leads, who else?	Resources/funding	Timescales	How will we know it has been achieved?
9.12 Relocate Southmead police station within Southmead.	Consult and update community on progress about a new site for Southmead police station. Provide information through the Neighbourhood Forum, NP, Neighbourhood Delivery Team, community contacts and representatives, local media and events.	Police Neighbourhood Manager.	No additional funding required.	On-going.	The identification and development of a new police station within Southmead, ideally near Arnside.

Appendix 1 Acronyms Explained

Acronym	Meaning	Acronym	Meaning
A&SC	Avon and Somerset Constabulary	HE	Higher Education
AWP	Avon and Wiltshire Mental Health Partnership	IT	Information Technology
BAVA	Bristol Against Violence and Abuse	LGBT	Lesbian, Gay, Bisexual, Transgender
		LEP	Local Enterprise Partnership
BDAF	Bristol Domestic Abuse Forum	LPW	Learning Partnership West
BCC	Bristol City Council	LSTF	Local Sustainable Transport Scheme
BME	Black or minority ethnic community	NBAC	North Bristol Advice Centre
BAB	Bristol Ageing Better	NDT	Neighbourhood Delivery Team
BYL	Bristol Youth Links	NEET	Not in Education, Employment or Training
CASS	Community Access Support Service (Bristol Mental Health)	NP	Neighbourhood Partnerships]
CCG	Clinical Commissioning Group	NQSA	Neighbourhood Quit Smoking Ambassadors
CLO	Community Learning West	PCSO	Police Community Support Officers
COBC	City of Bristol College	PH	Public Health
CPNN	Cribbs Patchway New Neighbourhood	PTA	Parent and Teachers Association
CSV	Community Service Volunteers	SCA	Southmead Community Centre Association
DCLG	Department for Communities and Local Government	QOL	Quality of Life
DVA	Domestic Violence and Abuse	SDT	Southmead Development Trust
DWP	Department for Work and Pensions	SP	Southmead Project
ESOL	English for speakers of other languages	VCS	Voluntary and Community Sector
FE	Further Education College	WISH	Working in Southmead for Health

Appendix 2 Research and Evidence

Southmead Community Buildings Review 2014

Southmead Survey 2014

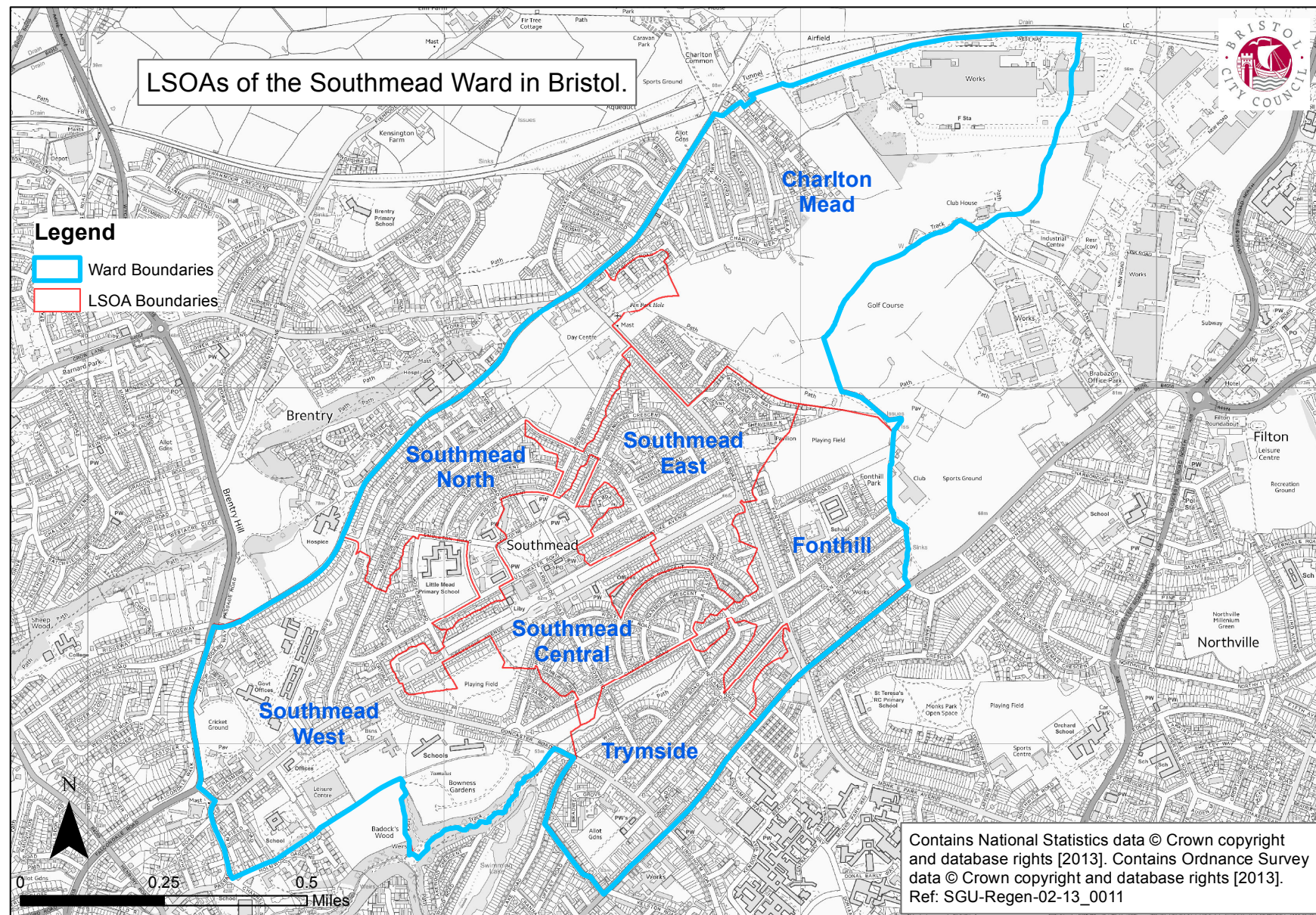
Census 2011

Quality of Life Survey 2014 and previous years

Appendix 3 Maps

- Map of the Southmead Ward
- Map of Southmead Ward LSOAs
- Map of Southmead's Location relative to Bristol







Thanks to Partners and Funders

Thank you to the fantastic residents of Southmead who took the time to complete the survey, attended our events and made their voice heard.

Thank you to the volunteers, trustees and staff of all the community groups in Southmead who have supported the development of this plan.

Thank you to the following: Bristol City Council (Community Cohesion team, Southmead Library, Henbury, Brentry & Southmead Neighbourhood Partnership, Southmead Public Health team), The co-operative, Jane Krish, Local shops and Businesses, The Mead, The Mayor, Quartet Community Foundation, Tim Copestack, Southmead Development Trust, Southmead Steering group, Working In Southmead for Health, Vivid regeneration.


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March 2015. Designed by 

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